



RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services, offering products compatible with food safety principles, creating a safe working area and creating loyal guests are primary objectives of Rixos Hotels.

Rixos Hotels is committed to;

- Take environmental factors into account in every operational aspect, take preventive action for sustainability, increase public consciousness and protect biological diversity;

- Operate according to set objectives while improving continuously, provide regular trainings for employees, act in accordance with national laws and international standards and being beneficial to our society.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman

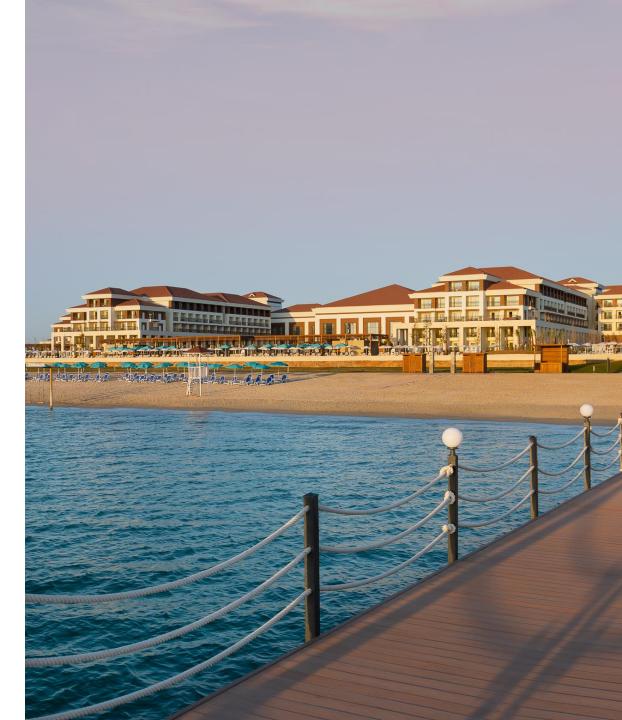
LOCATION

Date of Opening	July 30, 2020
Category	5*
Total Area	150 000 m2
Mailing Address	Aktau Republic of Kazakhstan
Phone	+7 7292 21 77 77
E-Mail	aktau@rixos.com
Website	rixos.com
Beach Location & Lenght	Private Beach – 420 m
Number of Buildings	1 Main Building (5 Floors) 15 Villas
Elevators	8



LOCATION

Distance from Aktau Airport	49 km
Distance from Aktau Center	20 km
Transport	Taxi, Bus
Internet	Free Wi-Fi on the Territory & in Guests Rooms
Telephone Calls	Free Local Calls
Open Air Parking	276 Cars





WELCOMING & FAREWELL

Welco	me Drinks During Cl	neck-In	Free of Charge Parking and Valet Service		
Welcome Message on Interactive TV in Guest Room		Special Conditions for Disabled Guests		ed Guests	
Room Location	Deluxe Room	Deluxe Suite	Executive Villa	Grand Executive Villa	Presidential Suite
Garden View	358	-	9	6	-
Sea View	104	22	-	-	1
Total	462	22	9	6	1
	Total Rooms: 500		Total Beds: 1076		

ROOM SERVICES PROVIDED WITHIN THE CONCEPT

	Deluxe Room	Deluxe Suite	Executive Villa	Grand Executive Villa	Presidential Suite
Tea – Coffee Setup	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Pillow Menu	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Minibar	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Bathrobe & Slippers	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Kids Bathrobes & Slippers Upon Request	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Turn Down Service		\checkmark	\checkmark	\checkmark	\checkmark
VIP Amenities		\checkmark	\checkmark	\checkmark	\checkmark
Private Butler Service			\checkmark	\checkmark	\checkmark
Laundry Service			\checkmark	\checkmark	\checkmark

S P E C I A L O F F E R S

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Deluxe Room	 * From 5 nights stay – 1 dinner in a la carte restaurant free (booking should be made in advance), FAST TRACK entrance for all attractions at TETYSBLU Theme Park * From 7 nights stay – transfer is free and upgrade to Deluxe Sea View, 1 lesson with a professional tennis coach and a lesson in Golf Club * From 10 nights stay – 50% discount for tours
Deluxe Suite	 * From 4 nights stay – transfer and 1 dinner in A la carte restaurant is free, VIP Set up is complimentary * From 5 nights stay - 1 lesson with a professional tennis coach and a lesson in Golf Club * FAST TRACK entrance for all attractions at TETYSBLU Theme Park * From 7 nights stay – 1 tour for 2 pax is free
Executive Villa	 * From 3 nights stay – transfer is free, 1 lesson with a professional tennis coach and a lesson in Golf Club * From 7 nights stay – 1 tour for 2 pax is free * FAST TRACK entrance for all attractions at TETYSBLU Theme Park

DELUXE ROOMS

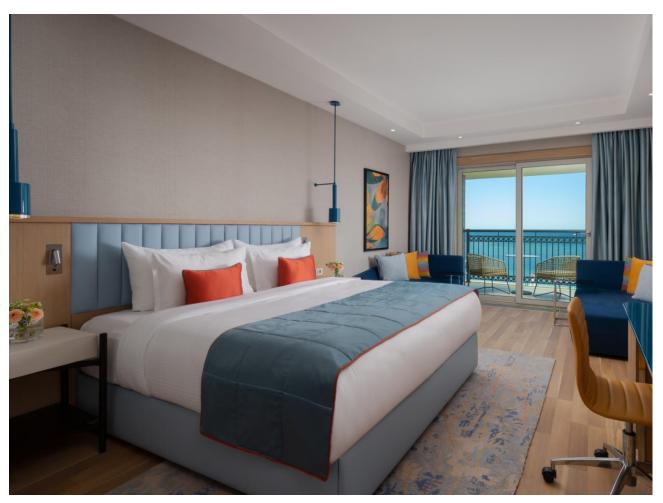
Size: 35 m²

Specifications:

King or twin beds, mini bar, IP LED TV with local and international channels, free WI-FI, telephone (free local calls), climate control system, wardrobe, electronic safe box, balcony, carpet and laminate, bathroom with shower and toilet, hairdryer, bathroom amenities, bathrobe and slippers, tea-coffee setup.

Disabled room: king or twin beds, mini bar, IP LED TV with local and international channels, free WI-FI, telephone (free local calls), climate control system, wardrobe, electronic safe box, balcony, carpet and laminate, specially equipped bathroom with shower and toilet, hairdryer, bathroom amenities, bathrobe and slippers, tea-coffee setup.





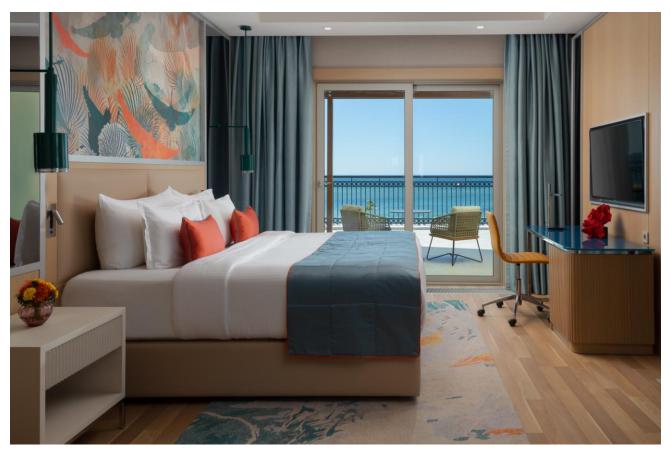
DELUXE SUITES

Size: 75 m²

Specifications:

Deluxe suite includes 1 bedroom, 1 living room, mini bar, 2 IP LED TVs with local and international channels, free WI-FI, telephone (free local calls), climate control system, electronic safe box, 2 balconies, walk-in wardrobe, carpet and laminate, main bathroom with shower and toilet, guest bathroom with shower and toilet, hairdryer, bathroom amenities, bathrobe and slippers, tea-coffee setup, coffee machine.





E X E C U T I V E V I L L A S

Size: 100 m²

Specifications:

Executive villa includes 2 bedrooms (one king and two twin beds), 1 living room, terrace with dining table, mini bar, 3 IP LED TVs with local and international channels, free WI-FI, telephone (free local calls), climate control system, 2 wardrobes, electronic safe box, tea-coffee setup, coffee machine, carpet and laminate, 2 bathrooms with shower and toilet, hairdryer, bathroom amenities, bathrobe and slippers.





G R A N D E X E C U T I V E V I L L A S

Size: 105 m²

Specifications:

Grand executive villa includes 2 bedrooms (one king and two twin beds), 1 living room, terrace with dining table, mini bar, 3 IP LED TVs with local and international channels, free WI-FI, telephone (unlimited local calls), climate control system, 2 wardrobes, electronic safe box, tea-coffee setup, coffee machine, carpet and laminate, 2 bathrooms with shower and toilet, sauna, bathroom amenities, hairdryer, bathrobe and slippers.





P R E S I D E N T I A L S U I T E

Size: 240 m²

Specifications:

Presidential Suite includes 2 bedrooms (one king and two twin beds), living room with sitting area and dining table for 10 persons, full equipped kitchen, personal chef service, mini bar, 3 IP LED TVs with local and international channels, free WI-FI, telephone (free local calls), climate control system, 2 wardrobes, electronic safe box, desk, 4 balconies, tea-coffee setup, coffee machine, carpet and laminate, main bathroom with sauna, bath and shower, bathroom with shower and toilet, guest bathroom, hairdryer, bathroom amenities, bathrobes and slippers.

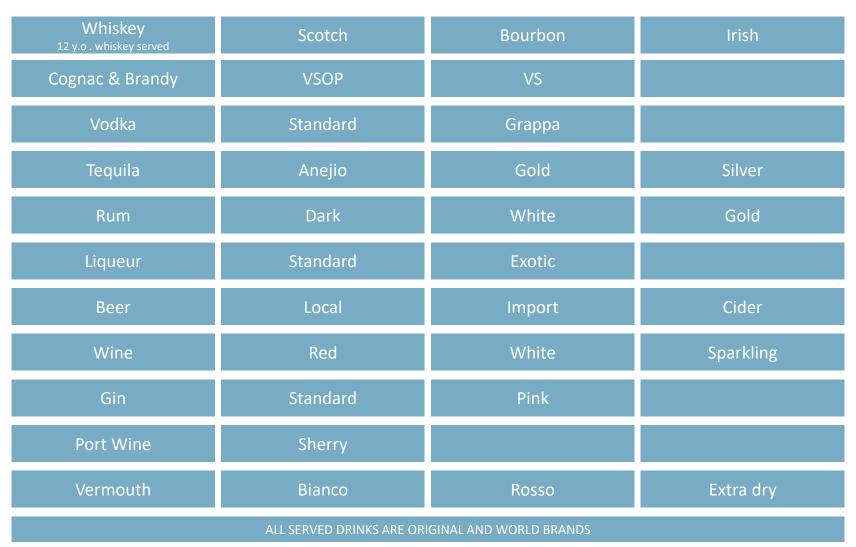




ALL INCLUSIVE CONCEPT FOOD & BEVERAGE

Turquoise Main Restaurant (All Day Dining)	Sunday Brunch in Main Restaurant Turquoise	Kids Corner (Main Restaurant)
2 A 'la Carte Restaurants	Snack Restaurant	Beverage Service at the Beach
8 Bars	Ice Cream Service	Mini Bar
Tethys Lobby Bar Patisserie	Special Food Preparation Upon Request (diabetic, allergic, gluten-free, vegan, vegeterian)	Special Welcome Drinks

ALL INCLUSIVE BEVERAGE CONCEPT



R E S T A U R A N T S

Restaurant	Meal	Service	Hours	Free	Capacity
	Breakfast	Open Buffet	07:00 - 10:30	\checkmark	
Turquoise	Lunch	Open Buffet	12:30 - 14:30	\checkmark	800
Main Restaurant (All Day Dining)	Dinner	Open Buffet	19:00 - 21:30	\checkmark	800
	Late Dinner	Open Buffet	00:30 -01:30	\checkmark	
Mermaid Restaurant	Seafood menu	A'la Carte	19:00 – 23:00	*	142
Lezz'Et Restaurant	Meat menu	A'la Carte	19:00 – 23:00	*	164
Infinity Snack Restaurant	Snacks	Open Buffet	12:00 – 16:00	\checkmark	525

* Reservation of A' la carte Lezz'et restaurant – 16 500 KZT cover fee for set menu per person. Reservation should be done on guest relation desk

* Reservation of A' la carte Mermaid restaurant – 22 000 KZT cover fee for set menu per person. Reservation should be done on guest relation desk

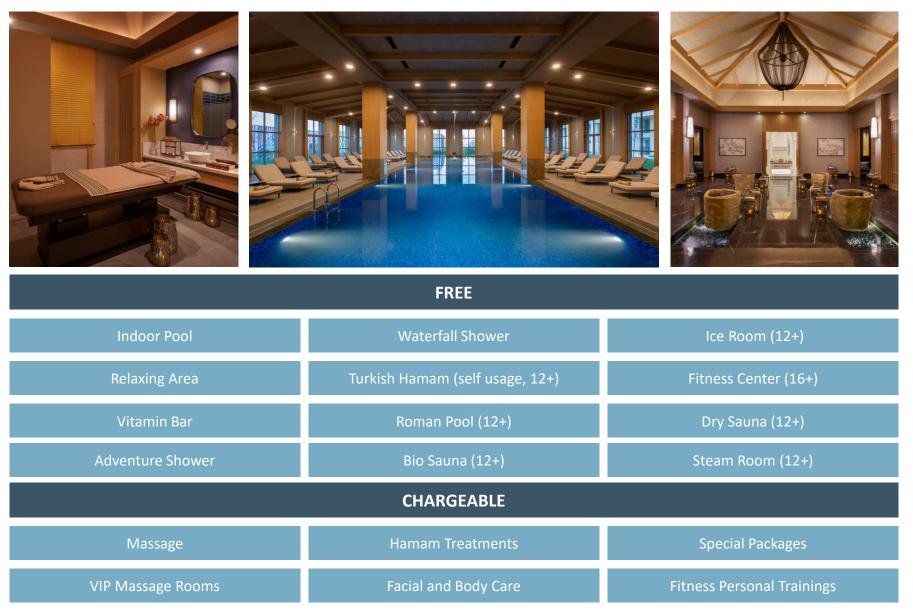
* Special set menu at Lezz'Et A'la carte restaurant for guests from villas and presidential suite.

B A R S



Bars	Service	Hours
Torysh Lobby Bar	Tea, Coffee, Soft Drinks	08:00-22:00
Tethys Lobby Bar	All Inclusive	24 Hours
Infinity Bar	All Inclusive	10:00 - 00:00
Aruna Bar	All Inclusive	10:00 - 18:00
Aqua Bar	Extra Charge	10:00 - 18:00
Sports Bar	Tea, Coffee, Soft Drinks	Upon entertainment program
Vitamin Bar	Tea, Coffee, Soft Drinks	10:00 - 22:00
Relax Bar	Soft Drinks, Hot Beverages, Beer	10:00 - 18:00

ANJANA SPA



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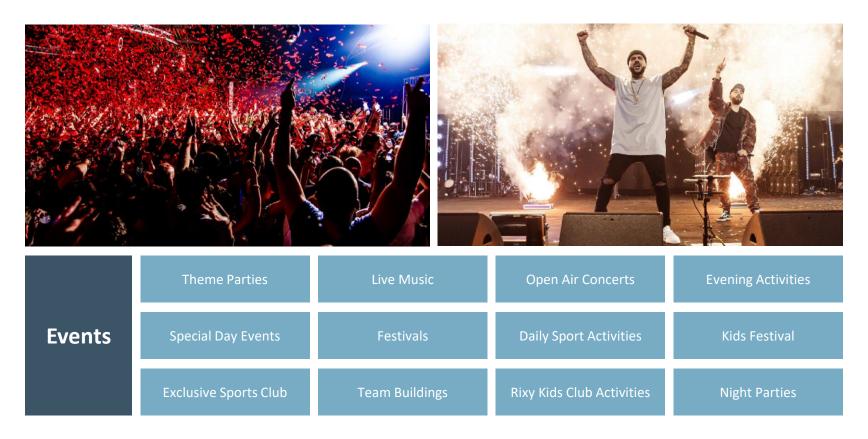
Name	Location	Heating	Fresh Water	Sea Water	Depth	Size
Infinity Pool	Outdoor	\checkmark		\checkmark	1.40 m	6.760 m²
Wave Pool	Outdoor	\checkmark	\checkmark		2 m	2.810 m ²
Relax Pool	Outdoor	\checkmark	\checkmark		1.40 m	687 m²
Water Park	Outdoor	\checkmark	\checkmark		1.20 m	3 530 m²
Indoor Pool	Spa	\checkmark	\checkmark		1.40 m	145 m²

Service provides according to the weather conditions.

ENTERTAINMENT

Entertainment Info	Hours:	Open 10:00 14:00	close 12:30 18:00
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Rixos Water World Aktau is a great place to relax with friends and family. Fans of outdoor activities will appreciate a wide range of entertainment programs, events and theme parties.



ENTERTAINMENT

DAILY SPORT ACTIVITIES			
Nordic Walking	Cross Biking		
Yoga	Anti Gravity Yoga		
Stretching	Group Cycling		
Tai Chi	Beach Volleyball		
Aqua Gym	Kangoo Jumps		
Aqua Zumba	Trampoline Jumps		
Aqua Mat Workout	Step Aerobic		
Cross Fit	Outdoor Football		
TRX Workout	Outdoor Tennis		
Flexi Bar	Table Tennis		
Burnout Workout	Total Body Workout		
Tabata Workout	Fitball Workout		
Pilates	Waterpolo		
CHARGEABLE			
Segway	Water Sports		
Football Field	Outdoor Tennis (after 18:00)		

IN COODT ACTIVITIE





RIXY KIDS CLUB

Hours: 10:00 – 23:00	Age Groups:	0 – 3 Years: Happy Babies 4 – 7 Years: Groovy Kids 8 – 12 Years: Indigo Kids 13 – 17 Years: Smarties
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Rixy Kids Club welcomes our little guests every day. A team of professional animators with fascinating programs will bring joyful and unforgettable impressions for your children.



0 – 3 Game Room	Baby Sleeping Room	4 – 8 Game Room	Cinema Room
Workshop Area	Activitiy Area	Ball Pool	9 – 12 Group LEGO Area
Airhockey & Table Football	PlayStation Room	Learning Room	13 – 16 Teenage Program

RIXY KIDS CLUB



DAILY ACTIVITIES

Morning Gym	English Learning		
Yoga	Face Painting		
Table Games	Ghost Activity		
Nature Tour	Beach Time		
Hand Work	Pool Time		
Indian Activity	Hygene Learning		
Pirate Activity	Interactive Games		
Cowboy Activity	Olympic Games		
Lego Workshop	Adventure Tour		
Fresh Cartoons	Football Tournament		
Play-Doh Time	Talent Show		
Medicine Learning	Cookies Time		
Traffic Signs Learning	Cinema Time		
Picnic Time	Drawing		
Karaoke Time	Art Time		

TETYSBLU THEME PARK





TETYSBLU Theme Park offers unique water activities and unforgettable adventures for children and adults.

A T T R A C T I O N S







A thrill journey of fun, joy, entertainment and more... Discover unforgettable adventure with exciting attractions in our Theme park. Create fun family memories and enjoy all the thrills and spills of the park.

BluPower	Rockin'Blu		
Snorri	AktauBlu		
WaterMania	CoasterBlu		
BluRacer	BluCaravan		
Smashin'Blu	BluJumper		
BluDancer	RocketBlu		
Cycle Blu	HappyBlu		
FamilyBlu	Bluminer		

WATER WORLD





Rixos Water World Aktau theme water park offers ultimate water experience and unforgettable adventure for kids and adults.



WATER WORLD



A thrilling theme water park experience is waiting for you! A variety of water slides and swimming pools will offer you a true enjoyment in the water.

We also have especially prepared magnificent aqua zone with different water slides and swimming pools for our little guests.

Wave Pool	Lazy River		
Flying Saw	Space Boat		
Blackhole & Uphill	Body Slide & Freefall		
Flying Boat & Rafting Slide &	Looping Rocket		
Blackhole	Windigo		

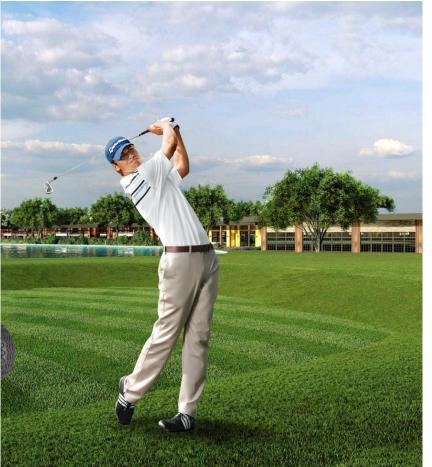
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Water world provides services according to the weather conditions.

GOLF CLUB





The Golf Club has a 9-hole golf course with an area of 24.6 hectares. On the territory of the field there is a small lake that gives coolness on a hot day. It is convenient to combine a business or friendly meeting in the club with an active game - there is a parking and a large restaurant for 100 guests.



Услуги предоставляются в зависимости от погодных условий.

FOOTBALL & TENNIS CLUB



Hotel sports area includes "Exclusive sports" academy, 1 professional football field and 7 tennis courts that conform to international standards.

Service provides according to the weather conditions.

CONFERENCES & EVENTS



Meeting Hall	Banquet	Theatre	Conference	Class Room	Reception	U Shape
Mangystau Grand Ballroom	700	1300	1300	700	1500	200
Almaty Meeting Room	50	80	80	50	60	40
Astana Meeting Room	50	80	80	50	60	40
Burabay Meeting Room	30	40	40	30	30	25
Shymkent Meeting Room	30	40	40	30	30	25

CONFERENCES & EVENTS



Meeting Hall	Size (m²)	Height (m)	Width (m)	Length (m)
Mangystau Grand Ballroom	1300	6	28	46
Almaty Meeting Room	80	4	8	10
Astana Meeting Room	80	4	8	10
Burabay Meeting Room	64	4	8	8
Shymkent Meeting Room	64	4	8	8

N O T E S

Hotel reserves the right to alter, change, remove, or cancel information and services presented in factsheet.

Working hours of outdoor facilities and entertainment programs may vary according to weather conditions or may be cancelled.

Alcohol drinks are not served to persons under 21 of age.

Smoking is prohibited in all indoor areas according to the law of Republic of Kazakhstan.

Only alcohol drinks with excise mark are served.

In case of unavailability of branded beverages due to import issues, hotel receives the right to use equivalent products in beverage concept.

All beverages are served in glasses in all restaurants and bars. Bottled drinks are at extra charge.

